

Money Withdrawal

Primary actor:

ATM card holder

Goal:

Money withdrawal

Preconditions:

Validation of ATM card

Trigger:

Insertion of ATM card

Scenarios:

1. Language selection
2. Pin code verification
3. Pass code verification
4. Display all the options { **CASH WITHDRAWAL, CASH TRANSFER, BALANCE ENQUIRY, HISTORY, PIN CODE CHANGE, PHONE NUMBER CHANGE, FAST CASH** }
5. If an actor selects "**CASH WITHDRAWAL**", it will display two options "**CURRENT**" and "**SAVING**"
 - a. If "**SAVING**" is selected
 - The system will ask for the amount to be withdrawal.
 - If the specified amount is greater than available amount then it will ask for type of notes.
 - Ask for printed slip.
 - Acknowledgement will be displayed.

Exceptions:

- Invalid pin code.
- Invalid pass code.
- Not enough money in the account.
- Type of note specified is out of stock.
- Paper is finished.

Open issues:

- "Current Account" option is not finalized.

Frequency of use:

- High frequency

Priority:

- High

Channel to actor:

- Via ATM